

Non-Discrimination Statement: SSM Health complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex. SSM Health provides free aids and services to people with disabilities to communicate effectively with us, such as qualified sign language interpreters and written information in other formats (large print, audio, accessible electronic formats, and other formats). SSM Health provides free language services to people whose primary language is not English, such as qualified interpreters and information written in other languages. If you need these services, contact your health care professional.

If you believe that SSM Health has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance. If you need help filing a grievance, the SSM 24 hour equal rights helpline is available to help you. You can file a grievance in person or by mail, email, or website:

Scott Didion, System Director, Corporate Responsibility
10101 Woodfield Lane
St. Louis, MO 63132
Phone: (844) 719-2850
E-Mail: EqualRights.Coordinator@ssmhealth.com
Website: SSM.EqualRights.EthicsPoint.com

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)